

Department of Computer Science

Organizational Behavior Course Outline

Semester : BSIT(4th)

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INDENTED LEARNING OUTCOMES:

Upon completion of this course, students should be able to:

- 1. Understand the components of individual behavior and group behaviors in the organizational context.**
- 2. Understand the relevance of the OB theories and practices, emphasized by Western texts, in local settings.**
- 3. Understand the causes of job dissatisfaction and stress as well as methods of improving job satisfaction and dealing with stress.**
- 4. Analyze the impact of individuals and team behavior on organizational productivity**
- 5. Evaluate the impact of organizational structure, design, culture and change**
- 6. Synthesize various theories of motivation and leadership and understand their application to workplace.**

COURSE CONTENTS

Session 1 & 2	What is Organizational Behavior Importance of organizational behavior The Importance of Interpersonal Skills Management Functions Management Roles
Session 3 & 4	Management Skills Responding to Economic Pressures Responding to Globalization Managing Workforce Diversity
Session 5 & 6	Levels of Diversity Theories of learning Biographical Characteristics Intellectual Abilities Physical Abilities
Session 7 & 8	Main Components of Attitudes Does Behavior Always Follow from Attitudes? What Are the Major Job Attitudes? Measuring Job Satisfaction
Session 9 & 10	What Are Emotions and Moods The Basic Moods: Positive and Negative Affect The Function of Emotions Sources of Emotions and Moods
Session 11 & 12	Emotional Labor Affective Events Theory Emotional Intelligence Emotion Regulation OB Applications of Emotions and Moods
Session 13 & 14	What Is Personality The Myers-Briggs Type Indicator The Big Five Personality Model The Importance of Values
Session 15 & 16	Terminal versus Instrumental Values Generational Values Person–Job Fit Person– Organization Fit

	<i>MID-TERM EXAMINATION</i>
Session 17 & 18	Defining and Classifying Groups Stages of Group Development Group Properties: Roles, Norms, Status, Size, Cohesiveness, and Diversity
Session 19 & 20	Differences Between Groups and Teams Types of Teams Creating Effective Teams Turning Individuals into Team Players
Session 21 & 22	Functions of Communication The Communication Process Direction of Communication Interpersonal Communication
Session 23 & 24	Organizational Communication Choice of Communication Channel Barriers to Effective Communication
Session 25 & 26	What Is Leadership Trait Theories Behavioral Theories Contingency Theories
Session 27 & 28	A Definition of Power Contrasting Leadership and Power Bases of Power Power Tactics Causes and Consequences of Political Behavior
Session 29 & 30	What Is Organizational Structure? Common Organizational Designs New Design Options Why Do Structures Differ?
Session 31 & 32	Case studies/Presentation/Quizzes
	<i>Final-TERM EXAMINATION</i>

RECOMMENDED BOOKS

1. Robbins, P. S., & Judge, T. A. (2009). Organizational Behavior. 14th ed.

Reference Books

1. Talya Bauer, Berrin Erdogan an introduction to organizational behavior-v1.1